IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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Applicant(s): Thomas E. Creamer, et al

Entitled: SUBSCRIBER SERVICE MANAGEMENT

Examiner: Binh Kien Tieu

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Mail Stop Amendment Commissioner For Patents P.O. Box 1450 Alexandria, VA 22313-1450

RESPONSE UNDER 37 C.F.R. § 1.111

Sir:

In response to the Non-Final Office Action mailed September 13, 2006, please consider the following remarks establishing the patentability of the amended claims of the above referenced patent application.